QUEENSBOROUGH COMMUNITY COLLEGE The City University of New York ACADEMIC SENATE

COMMITTEE ON ASSESSMENT

TO: Emily Tai, Academic Senate Steering Committee

FROM: Regina Sullivan, Chair, Committee on Assessment

SUBJECT: Annual Report for Committee on Assessment for 2011/2012

DATE: 8/15/12

Committee members; Regina Sullivan, Chairperson, Patricia Burke, Secretary, Dean Arthur Corradetti, President's Designee, Dimitrios Kokkinos, Shelia Beck, Tirandai Hemraj-Benny, Regina Rochford, Shele Bannon, Susan McLaughlin, Oluwadamisi Atanda, Student Representative

Date and Times of 2011-2012 committee meetings:

October 6, 2011 at 4pm November 17, 2011 at 4pm December 15, 2011 at 4:15pm March 30, 2012 at 9:00am May 16, 2012 at 10am

In addition a faculty workshop led by Ian Beckford was held on March 14, 2012 at 1pm.

Summary of Committee Work

The work of the committee for the 2011-2012 academic year was focused on the following main points: 1) to review college assessment reports 2) offer suggestions to teaching and non teaching departments that would facilitate the assessment process 3) to plan and hold workshops in cooperation with the Center for Excellence in Teaching and Learning and Dr. Ian Beckford, Learning Outcomes Assessment Manager 4) to foster a climate of assessment throughout the college

The members of the committee reviewed every assessment report available on the college assessment webpage. The strongest reports were specific in the types of assessment that were used. Those reports clearly indicated assessment results and action taken based on those results. Essentially the assessment "loop was closed." Some departments with notable assessment reports include Foreign Language and Literature and Chemistry. The committee reported that the use of surveys in the assessment process is limited offering little in useable data i.e. quantitative data. If surveys are used other assessment tools including rubrics should be included to maximize the outcome of the assessment process. The committee met with Dr. Beckford prior to the well-attended workshop to offer topics. An important suggestion was to provide faculty

and others performing assessment an assessment tool kit. The tool kit would include details of various assessment mechanisms. Dr. Beckford incorporated this suggestion into the March 14th workshop and will be expanded on in future workshops.

Committee Suggestions:

The committee suggested a standardization of the assessment process to the extent that is possible. The non-teaching departments use a standard form for their reports perhaps a version of the form could be adopted for the teaching departments as well. Accessibility of reports posted on the college assessment webpage could also be improved.

To ensure that a climate of assessment continues at the college, the committee will plan additional workshops in cooperation with CETL and Dr. Beckford.

Our student member requested that the course evaluation process become more effective. He suggested an online evaluation process that would provide students with useful information about the courses.

Current Committee Members:

The committee members remain in place for the Fall 2012 semester.

New Chairperson and Secretary:

The former chair, Regina Sullivan will call a meeting prior to September 23, 2012 so that a new chair and secretary can be elected.

Acknowledgements:

The committee is extremely grateful to Dean Arthur Corradetti for support, valuable suggestions and the kind use of his office for meetings. The committee also thanks Dr. Beckford for his expertise and valuable time. Dr. Beckford planned a beneficial workshop and in the process met with and communicated with the committee on numerous occasions.

Regina Sullivan gratefully acknowledges the outstanding hard work and dedication of the every member of the committee. Patricia Burke was an exceptional secretary and I am very grateful.

Respectfully Submitted,

Regina Sullivan, 2011-2012 Chair